

ABSTRACT OF THE DISCLOSURE

- A service information portal (SIP) and associated methodology for providing customer-based management information of networked computing environments for Internet service providers (ISPs), outsourcers, and enterprise service providers ("service providers"). The invention enables such service providers to provide the network administrators/users/ customers/network managers/network operators ("network administrators") they serve with flexible, extensible, tailored, in-depth views of hosted computing environments in an intuitive graphical format. Generally, the invention extracts from relevant computing environment entities specified information for managing the outsourced computing environment. The specified information is presented on a customized display for consideration and interaction by the network administrator. The SIP includes a module management system for obtaining management information from the computing environment. The module management system includes a library of data miner modules each configured to access hardware and/or software entities in the computing environment for management information. A library of module registration files each defining an implementation of a data miner module is included in the SIP. A module manager provides access to each data miner module stored in the library of data miner modules for which the library of registration files includes a registration file.